Print Page 1 of 3

## Message: Database User problems

## Database User problems

From Carrie Hoelscher Date Tuesday, February 7, 2017 1:03 PM

**To** Kraft, Emily

Cc

**Journal** Emily.kraft@oa.mo.gov

**Recipients** 

**image001.jpg** (4 Kb нтмL) **image002.png** (7 Kb нтмL)

Hi Emily,

This is in response to our conversation regarding users not being about to see client names/client information for the clients assigned to them. I've only heard back from one of the two subs that were having this issue with user and client names, so I'm only sending you that information so you can have IT begin looking into this issue. Regina at ThriVe completed the client intake forms for and and assigned them to Julie Guariglia. Julie is unable to see these clients on her client drop down. She is however, able to see the client that she assigned to herself.

Thank you for helping us get this resolved!

Carrie

Carrie Hoelscher A2A Program Manager



Email 1

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Print Page 3 of 3

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